



ANNUAL MAINTENANCE CONTRACT (AMC) – IT

What's included in the Annual Maintenance Contract?

- 24x7 Server monitoring
- 24x7 Workstation monitoring
- 24x7 Monitoring and support
- Faster response and resolution
- Unlimited remote help desk support
- Onsite visit by our qualified engineers
- Managed data backup and protection
- Regular preventive maintenance
- Instance or incident based call-out support
- Scheduled maintenance
- Monthly health checkup

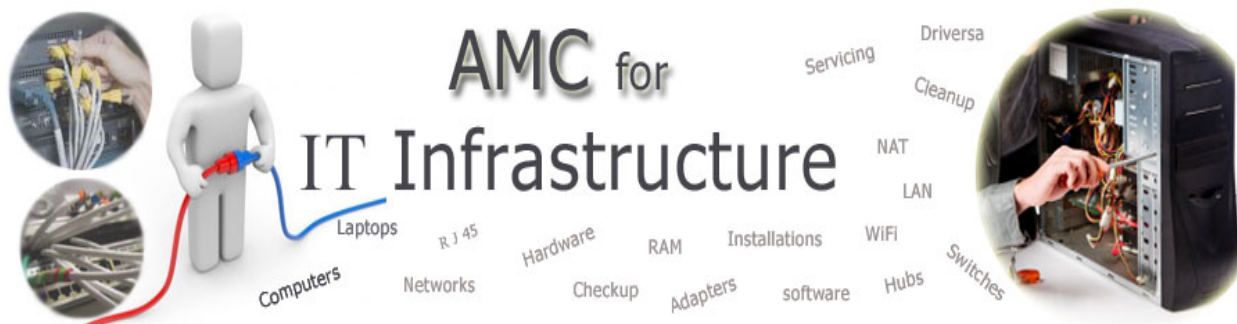
24X7 IT SUPPORT

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UNLIMITED VISIT

Benefits of Annual Maintenance Contract (AMC)

- Focus on your core business
- Comprehensive infrastructure support for your users, desktops, servers and devices
- Manage and save cost without losing on quality
- Enhance your business using the right software tools and solutions
- Improve information protection
- You can pick and choose from long list of tasks that we carry out for you during AMC tenure



Contact Person:

Mr. RIYASUDEEN, Sales Executive & Technical Support

Mob: [052-1675540](tel:052-1675540)

Tel: 04-3481190/3414155

Fax: 04-3381120

E-mail: sales1@dorainfotech.com

Tel: +971 4 3481190/3414155 Fax: +971 4 3481120 P.O.Box: 242810 E-mail: info@dorainfotech.com

www.dorainfotech.com